



STATEMENT OF TUITION ASSURANCE

The Government has expanded tuition protection for all international and domestic higher education students enrolled at private higher education providers from 1 January 2021 so that the providers do not have to source their own tuition protection policies for any enrolled student.

Tuition assurance protects students in the event a course provided by an approved higher education provider ceases to be provided after it starts but before the course is completed.

As an approved higher education provider under the *Higher Education Support Act 2003*, Lincoln Institute of Higher Education Limited ABN 53 638 284 081 (LIHE) shall meet the higher education tuition assurance requirements or be exempt from those requirements. The trading name for the Lincoln Institute of Higher Education (LIHE) is Lincoln Education Australia (LEA).

In the unlikely event, LEA ceases to provide a course after it starts but before it is completed, the Tuition Protection Service (TPS) of the Australian Government Department of Education, Skills and Employment (DESE) shall support affected students and arrange for students to be placed with a second provider where a replacement course is available.

Replacement courses shall meet the following requirements:

- Course shall lead to the same or comparable qualification as the original course
- Mode of delivery of the replacement course shall be the same as or, with the student's consent, similar to the mode of delivery for the original course
- the location where the replacement course is primarily delivered shall be reasonable, having regard to the costs of, and the time required for, a student's travel; and
- the student shall not incur additional fees that are unreasonable and shall be able to attend the replacement course without unreasonable impacts on the student's prior commitments

Affected students shall be offered a replacement course and may seek a review about whether the course offered to them meets the requirements for replacement courses. A student who accepts the replacement course offered shall not be required to pay the second provider for the replacement components of the replacement course. Each affected student shall have a nominated period in which to accept the replacement course offer.



If a suitable alternative is not found, LEA shall refund unspent prepaid tuition fees to the student (or re-credit of the FEE-HELP amount). All applications for refund of the affected units of study shall be actioned within 30 days.

The student shall receive an academic transcript with completed units in accordance with the Australian Qualifications Framework (AQF).

If an affected student enrolls in a course that is not a replacement course, the student may be required to pay additional tuition fees and might not receive the course credits the student would have received if the student had enrolled in a replacement course.

Further information on the Australian Government's tuition protection arrangements can be found at <https://tps.gov.au/Home>.